

**477C.2 Definitions.**

As used in [this chapter](#), unless the context otherwise requires:

1. “*Board*” means the utilities board within the department of commerce created in [section 474.1](#).
  2. “*Communication disorder*” means the inability to use the telephone for communication without a telecommunications device for the deaf and hard of hearing.
  3. “*Council*” means the dual party relay council established in [section 477C.5](#).
  4. “*Dual party relay service*” or “*relay service*” means a communication service which provides persons with communication disorders access to the telephone system functionally equivalent to the access available to persons without communication disorders.
  5. “*Telecommunications device for the deaf and hard of hearing*” means any specialized or supplemental telephone equipment used by persons with communication disorders to provide access to the telephone system.
- [91 Acts, ch 194, §2](#); [2020 Acts, ch 1102, §29](#)